

MARKETPLACE PREFERRED HOTELS & RESORTS — 2022

SEASONAL ACCELERATOR: CYBER OFFER 2022

November 28th, 2022

CAMPAIGN OVERVIEW



OBJECTIVES

Drive traffic and bookings to participating hotels from key feeder markets.
Stand out from the competition on Cyber Monday.

STRATEGY

Drive urgency with a one day only Cyber Monday offer for a free night offer AND 30,000 *I Prefer* bonus points incentive

CAMPAIGN MESSAGE

A Free Night Stay Now AND a Free Night Stay Later! A Cyber Monday Deal that Takes you Places!

Receive a free night AND 30,000 *I Prefer* points, worth one night free toward a future stay when you book 2 nights or more. Pack your bags and start picturing your next trip.

TIMING

Cyber Monday across the globe

Offer Starts on:

Sunday 27^{th} - 16:01 PST Monday 28^{th} - 00:01 am GMT Monday 28^{th} - 08:01 am SGT

Offer ends:

Monday 28th - 23:59 PST Tuesday 29th - 07:59 am GMT Tuesday 29th - 15:59 SGT

OFFER

One (1) night free AND 30,000 BONUS POINTS OFFER: Valid for stays of minimum 2 nights, booked on November 27 and 28, 2022, only, and completed before March 31, 2023, at any *I Prefer* Hotel participating in the 2022 Cyber Monday campaign.





CAMPAIGN MESSAGE



A Free Night Stay Now AND a Free Night Stay Later!

WHERE NEXT?

Finally: A Cyber Monday Deal that Takes You Places

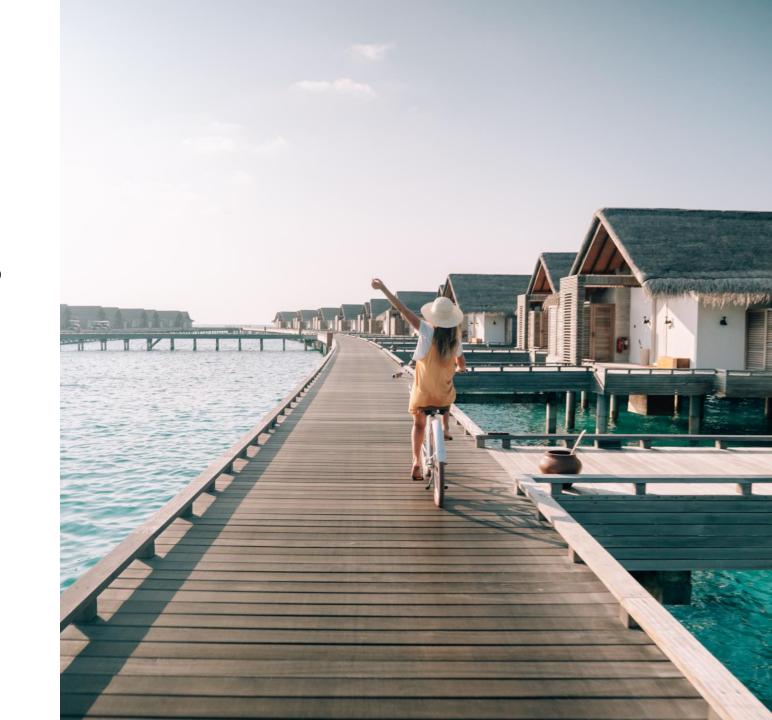
Our biggest sale of the year is here! We're making your travel dreams possible with a special promotion. Book two nights at a participating location across the globe and receive a free night now AND 30,000 *I Prefer* bonus points worth one night free toward a future stay. Pack your bags and start picturing your next trip.





TARGET AUDIENCE

- Cyber Monday Sale consumers looking to take a luxury vacation and searching for "deals"
- Global feeder markets for participating hotels
- Qualified *I Prefer* members

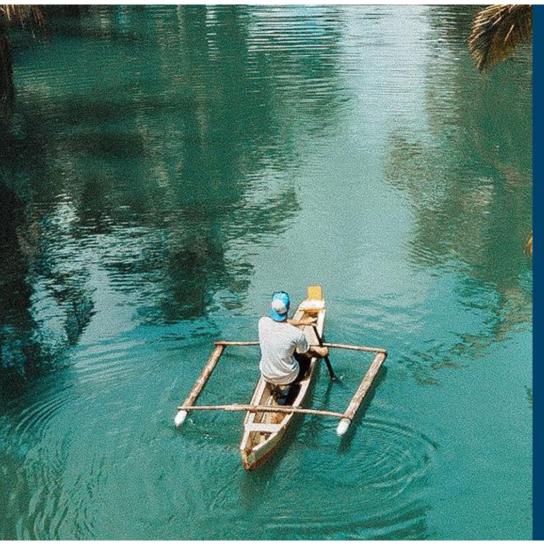








THE OFFER



- **RATE PROGRAM NAME:**
 - Cyber Sale
- **RATE PROGRAM CODE:**
 - **MKTCYB**

30,000 *I Prefer* Bonus Points worth one free night sponsored by Preferred Hotels & Resorts

- **VALID ARRIVAL DATE:**
 - November 27, 2022 March 31, 2023
- **VALID BOOKING DATE:**
 - Sunday 27th 16:01 PST (or local time equivalent)
 - Monday 28th 23:59 PST (or local time equivalent)
- **OFFER DESCRIPTION:**
 - Stay two (2) nights or more and get an extra night free when you book rate code MKTCYB
 - Plus receive 30,000 *I Prefer* points, worth one night free toward a future stay – Sponsored by Preferred

BLACK OUT DATES MAY BE APPLIED





ROUTES TO MARKET



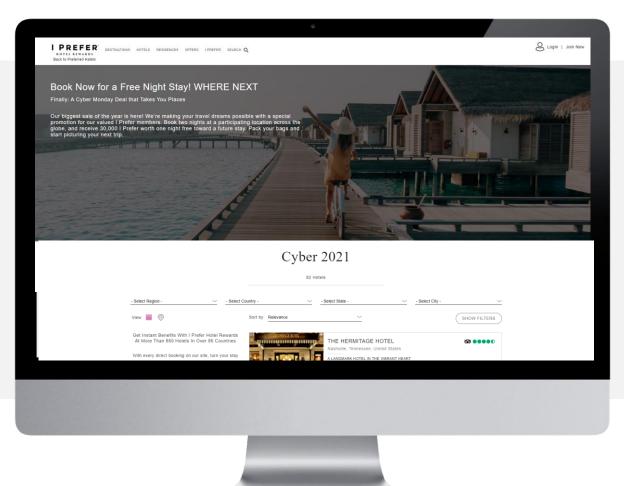






DIGITAL TACTICS

PREFERRED BRAND WEBSITE



Creative Example

- 1 Dedicated landing page featuring participating hotels
- 2 Landing page live on November 27 at 16:01 PST for 36 hours
- Website Pop-Up to educate customers that arrive to Preferredhotels.com by way of organic traffic





DIGITAL DISPLAY

1

PROSPECTING

- Contextual targeting
- People looking for a similar property
- People looking for travel related cyber deals

2

LANDING PAGE REMARKETING

 Display advertising for visitors who land on the dedicated campaign landing page

3

SEGMENTED AUDIENCES FOCUSING ON

- Behavior past user / booker data
- Psychographic aspirational and interest in luxury hotel offers
- Demographic targeting

Creative Example



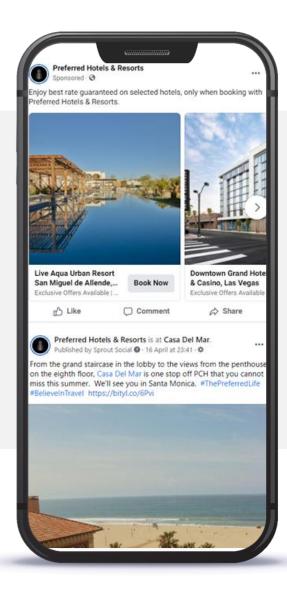








PAID SOCIAL MEDIA



Creative Example

- Dynamic advertising on Facebook to automatically promote hotels to people that have expressed interest in similar properties on the PH&R website, app, and elsewhere on the internet
- Display advertising targeting people who have expressed an interest in travel related cyber deals
- Remarketing ads for visitors of the campaign landing page





I PREFER MEMBER E-MAIL

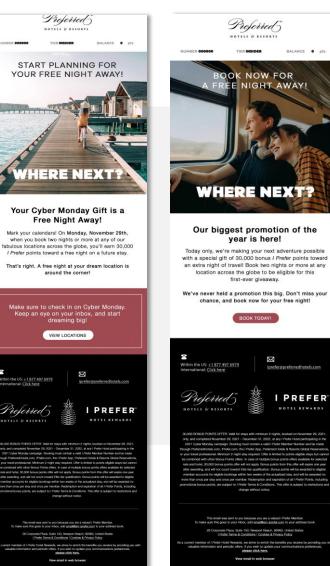
I PREFER MEMBER EMAIL

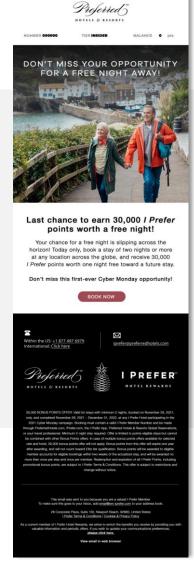
Creative Example

Three email deployments and unique creatives all supporting the one-day Cyber Monday sale

2 Highly targeted audience of feeder markets for participating hotels

Deployment Dates:
Sunday 27th - 16:01 PST
Monday 28th - 00:01 am GMT
Monday 28th - 08:01 am SGT











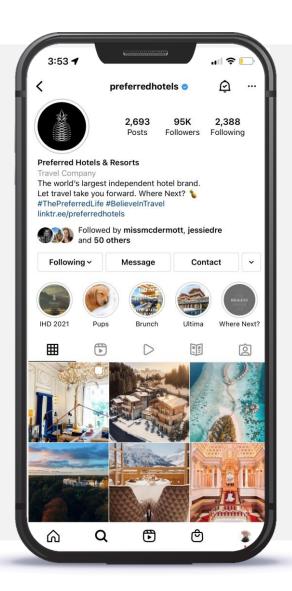
PUBLIC RELATIONS AND SOCIAL MEDIA

BRAND SOCIAL

WE ARE STORYTELLERS...

- INSTAGRAM:
 - Posts, Reels & Story features
 - Details: A selection of the above formats will be activated to raise awareness of activity and link to the campaign landing page.
 - Audience Reach: 107k Followers
- FACEBOOK:
 - Posts & Stories
 - Posts on the @PreferredHotels Facebook Page will detail offer with a direct link to the campaign landing page. Potential for Instagram stories to also feature on Facebook stories
 - Audience Reach: 302k
- INTERACTIVE TWEETS:
 - Twitter Posts
 - Details On the @PreferredHotels Twitter, all tweets will include links to the campaign landing page
 - Audience Reach: 32k

Depending on strength of offer and imagery available, a combination of the above channels will be activated in support of the promotion.









PUBLIC RELATIONS

- Global PR Pitch promoting the offer *I Prefe*r Celebrates Cyber Monday
- 2 Distribution date November 21, 2022
- Participating hotels will be selected based on offer value and location to ensure global relevance. Interested hotels can reach out on hotelnews@preferredhotels.com









WHAT WE NEED FROM YOU

SIGN UP FOR OUR BIGGEST SALE OF THE YEAR

Ddeadline to participate is October 21, 2022



- Our Rate Loading Team will load the rate on your behalf
- We Create:
 We build, execute, and measure the campaign on your behalf.
- You Grow:
 Watch as your property's reputation, bookings, and revenue increase







HOW YOU CAN AMPLIFLY - SOCIAL MEDIA

YOUR SOCIAL MEDIA CHANNELS'

Hoteliers are invited to feature this offer and the corresponding campaign assets on their social media channels, in addition to sharing posts from the Preferred owned social channels

STEP 1

Use an image of your hotel or the campaign hero image

STEP 2

Use the suggested caption on the next slide or produce your own





HOW YOU CAN AMPLIFLY - SOCIAL MEDIA

SUGGESTED SOCIAL MEDIA CAPTION

All are suitable for Instagram/Facebook/Twitter in their current form.

- 1. Tag your best travel buddy and start planning your next trip now. For #CyberMonday only, book two nights or more with us and enjoy exclusive perks including a free night plus I Prefer bonus points with @PreferredHotels!To learn more, visit: [link/or if Instagram: "visit the link in our profile"] #ThePreferredLife #IPreferRewards
- 2. Check out our special offer for #CyberMonday with @PreferredHotels, book two nights or more with us and enjoy a free night now plus I Prefer bonus points!. #ThePreferredLife #IPreferRewards
- 3. We're celebrating #CyberMonday with @PreferredHotels! For today only, book a stay of two nights or more and enjoy a free night now as well as special I Prefer bonus points worth a free night's stay for a later trip. To learn more, visit: [link/or if Instagram: "visit the link in our profile] #ThePreferredLife #IPreferRewards
- 4. Available for #CyberMonday only, book two nights or more with us and enjoy a free night now plus I Prefer bonus points for a free night's stay later as part of our special offer with @PreferredHotels!To learn more, visit: [link/or if Instagram: "visit the link in our profile] #ThePreferredLife #IPreferRewards
- 5. Today only, treat yourself to a stay of 2 nights or more and enjoy a free night now as well as a free night's stay for a later trip as part of our incredible #CyberMonday offer with @PreferredHotels's loyalty program, I Prefer! To learn more, visit: [link/or if Instagram: "visit the link in our profile] #ThePreferredLife #IPreferRewards







Should you have any questions please contact:

MARION CAPELLI

Global Director, Marketing

mcapelli@preferredhotels.com

